

## Court Inn Access Statement – August 2010

### Introduction and Some Useful Telephone Numbers

Shop Mobility           0191 3868556  
Tourist Information   0191 3843720

Accessible taxis are available.

Durham is hilly. There are dropped kerbs and tactile paving in the main areas. Parking near the Court Inn is on street. There are good drop off points and there are pleasant outside areas for drinking or dining.

**Mobility Impairment** We are sorry to say that because of the the age of this building, access is not good (but not impossible). There is a small step leading from the beer garden through double doors into the main dining area. On the East side, there is a bell beside the door to ring for assistance. Access through this door is flat and the doors wide enough for most wheelchairs. There are no stairs on the ground floor bar or dining areas. A person with disability would find friendly and willing assistance from any member of staff. We would take orders, wait on tables and assist wherever we could. There are no special facilities in the WCs. They are quite narrow but again we are here to assist. There is a designated responsible person present who would assist with any special attention required. A fire policy, emergency lighting and alarms throughout the premises are maintained.

**Visual Disability** No special equipment. We would assist if alone.

**Hearing Disability** No special equipment.

**Diet & Allergy** Talk to us, we are very experienced caterers.

**We do have regular customers with disability in all categories. The facilities are not great but the welcome is.**