

Court Inn Access Statement – September 2008

Introduction and Some Useful Telephone Numbers

Shop Mobility 0191 3868556

Tourist Information 0191 3843720 (Access to main attractions and accommodation information)

Accessible taxis are available.

Durham is hilly. There are dropped kerbs and tactile paving in the main areas. Parking near the Court Inn is on street. There are good drop off points and there are pleasant outside areas for drinking or dining.

Mobility Impairment We are sorry to say that because of the the age of this building, access is not good (but not impossible). There is a small step leading from the beer garden through double doors into the main dining area. On the East side, there is a bell beside the door to ring for assistance. Access through this door is flat and the doors wide enough for most wheelchairs. There are no stairs on the ground floor bar or dining areas. A person with disability would find friendly and willing assistance from any member of staff. We would take orders, wait on tables and assist wherever we could. There are no special facilities in the WCs. They are quite narrow but again we are here to assist. Day and night there is a designated responsible person present for accommodation and public areas who would be responsible for any special attention required. A fire policy, emergency lighting and alarms throughout the premises are maintained.

The accommodation is not suitable for a person bound to a wheelchair. Access is 12 steps to a landing and then 3 steps to the apartment. There are no lifts. This may be suitable for a person with partial disability who has assistance.

Visual Disability No special equipment. A sightless person should have a companion. We would assist if alone.

Hearing Disability No special equipment. Please advise us if staying so that we are aware you may not be able to hear a fire alarm.

Diet & Allergy Talk to us, we are very experienced caterers.

We do have regular customers with disability in all categories. The facilities are not great but the welcome is.